



# Your School, Your Voice

## Parent Satisfaction Survey Results

### 2017 - 2018

#### North High School



### Parent Satisfaction Survey Response Rates

#### North High School

2016		2017		2018	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
44.03%	54.66%	31.27%	48.94%	35.32%	42.38%

### Parents Satisfaction Survey - Summary by Category

The following is a summary of the overall data by category of North High School's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	303	75.52%	79.51%	231	84.61%	81.07%	283	85.57%	82.12%	1.0%	1.1%
General	300	72.17%	78.53%	227	85.62%	79.60%	278	83.15%	80.64%	-2.5%	1.0%
Involvement Opportunities	303	76.93%	79.03%	230	82.85%	80.71%	283	85.46%	81.59%	2.6%	0.9%
Communication	303	68.38%	73.00%	231	79.50%	75.31%	270	85.99%	77.36%	6.5%	2.1%
Academics	303	82.35%	84.42%	229	90.81%	85.18%	277	89.84%	85.98%	-1.0%	0.8%
School Environment	301	78.28%	83.76%	229	87.18%	85.01%	278	83.69%	85.31%	-3.5%	0.3%



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## North High School Parents Satisfaction Survey

The following are the results of North High School's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale, Strongly Disagree to Strongly Agree

Category	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
<b>General</b>											
I would recommend this school to others.	300	76.0%	82.3%	227	86.8%	83.1%	278	89.2%	84.2%	2%	1%
Overall, how satisfied are you with your child's school?	300	68.3%	74.7%	225	84.4%	76.0%	274	77.0%	77.1%	-7%	1%
<b>Involvement Opportunities</b>											
How satisfied are you with opportunities to connect you to other parents at your child's school.	300	55.7%	68.5%	226	69.9%	71.7%	245	78.4%	73.7%	8%	2%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	303	78.9%	81.9%	226	82.3%	83.4%	271	87.1%	84.1%	5%	1%
How satisfied are you with updates about your child's school.	301	86.7%	87.1%	229	92.6%	88.2%	282	96.1%	89.1%	4%	1%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	303	64.4%	65.3%	230	70.4%	67.5%	283	72.4%	67.3%	2%	0%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	300	89.0%	86.8%	230	92.2%	87.7%	274	86.1%	88.4%	-6%	1%
How satisfied are you with information about how you can be involved at your child's school.	302	79.5%	82.1%	230	84.8%	83.3%	273	90.5%	84.6%	6%	1%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	298	84.6%	81.5%	227	87.7%	83.2%	270	87.0%	83.9%	-1%	1%
<b>Communication</b>											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	301	62.5%	66.6%	226	71.7%	69.5%	234	82.9%	72.3%	11%	3%



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	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
<b>Communication</b>											
How well does your child's school make parents feel welcome.	298	76.8%	82.2%	228	87.3%	83.7%	270	86.3%	85.2%	-1%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	301	74.8%	76.0%	227	86.3%	78.4%	259	88.8%	80.4%	2%	2%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	299	72.2%	77.0%	226	87.2%	79.3%	262	86.6%	81.1%	-1%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	300	70.0%	73.1%	227	81.1%	75.4%	261	89.3%	77.3%	8%	2%
How well does your child's school ask for your input about important school decisions.	303	55.8%	59.5%	231	67.5%	62.5%	247	77.3%	64.8%	10%	2%
How well does your child's school value the diversity of children's backgrounds.	303	70.3%	75.7%	229	83.0%	78.3%	255	89.8%	80.5%	7%	2%
How well does your child's school provide a helpful person who will respond to my concerns.	300	70.0%	74.2%	228	80.3%	76.5%	252	86.5%	78.6%	6%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	299	63.2%	72.8%	227	71.4%	74.0%	259	85.7%	75.9%	14%	2%
<b>Academics</b>											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	300	87.3%	87.0%	229	93.0%	87.8%	270	89.6%	88.3%	-3%	1%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	302	85.4%	88.9%	229	93.4%	90.1%	271	94.1%	90.9%	1%	1%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	303	83.5%	82.8%	229	90.4%	82.7%	265	93.2%	84.2%	3%	2%



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<b>Academics</b>											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	300	81.0%	82.7%	228	91.2%	83.5%	256	86.7%	84.2%	-5%	1%
School leadership emphasizes high academic expectations for all students.	302	74.5%	80.7%	228	86.0%	81.7%	277	85.6%	82.2%	0%	0%
<b>School Environment</b>											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	300	69.7%	80.0%	225	86.7%	81.7%	276	80.1%	82.4%	-7%	1%
The front office staff is friendly and welcoming.	301	79.1%	84.0%	228	89.0%	86.2%	278	84.9%	86.8%	-4%	1%
I have confidence in the people at my child's school	298	79.2%	83.6%	229	87.8%	84.7%	277	86.6%	85.3%	-1%	1%
The school creates a school environment that helps children learn.	301	79.4%	86.3%	228	89.5%	87.2%	278	83.8%	87.6%	-6%	0%
My child's school is a safe place to learn.	298	78.9%	87.1%	228	90.8%	88.6%	278	82.0%	87.6%	-9%	-1%
My child is challenged by the work s/he is given.	301	79.1%	81.1%	229	83.8%	81.6%	277	85.9%	81.3%	2%	0%
The teachers care about his/her success.	300	81.7%	87.1%	225	90.2%	88.3%	278	87.1%	89.0%	-3%	1%
My child's school motivates my child to work hard.	300	76.7%	81.4%	229	81.2%	82.4%	278	80.2%	83.1%	-1%	1%
My child's school prepares him/her for the next academic year.	248	80.2%	84.7%	201	85.6%	85.9%	236	83.5%	86.5%	-2%	1%



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<b>School Environment</b>											
My child's school prepares him/her for college and career.	276	79.3%	80.9%	216	87.0%	82.2%	267	82.8%	81.5%	-4%	-1%